

## Family Access Login Instructions

By default, all guardians will have access to Skyward Family Access after registering their students and providing their current email address. To login to Family Access from the district or school website, look for this link:



On the login page, enter your username and password.

If you have never logged into Family Access and you do not know your account credentials, click on the “Forgot your Login/Password” link.

On the Forgotten Login/Password Assistance page, enter the full email address that you provided to the school when registering your student. Check the box “I’m not a robot”, or other security question.

After clicking Submit, you should see a confirmation message stating that your request was received by the district. If you see a message stating that your email is not associated with any accounts, you’ll need to contact your school registrar to provide your current email address.

After successfully submitting your reset request, go to your email account and find the email that comes from **do.not.reply@lkstevens.wednet.edu**. This email will contain your username and a link to that takes you to a password reset page and allows you to set a new password for your Family Access account.

Please be sure to disable any popup blockers on your web browser which will hamper your ability to reset your password. Please contact your school office for further questions or if your account has been disabled.

The Skyward login page for Lake Stevens School District. It features the Skyward logo at the top. Below the logo are two input fields: "Login ID:" and "Password:". A "Sign In" button is located below the password field. A red arrow points to the "Forgot your Login/Password?" link located below the "Sign In" button. At the bottom, there is a "Login Area:" dropdown menu set to "All Areas" and a version number "05.15.06.00.10".The "Forgotten Login/Password Assistance" page. It features the Skyward logo at the top. Below the logo is the heading "Forgotten Login/Password Assistance" and a paragraph of instructions: "Please enter your email address or user name. If it matches the email or user name the district has on file, you will be sent an email containing your login and a link that can be used to reset your password." Below this is a reCAPTCHA box with an "I'm not a robot" checkbox and a "reCAPTCHA" logo. A red arrow points to the checkbox. Below the reCAPTCHA is an "Email or User Name:" input field. A red arrow points to this field. At the bottom are "Submit" and "Back" buttons. A red arrow points to the "Submit" button.